

How to reach Mer

Here you will find our most important contact details.



Service topics such as a defective wall box, challenges when starting/stopping the charging process or queries about our customer portal GROA:

service.plus@mer.eco
Hotline: 089 809 1330 50



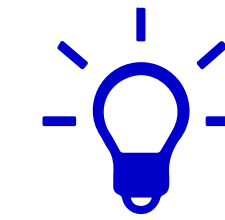
If you have any questions about billing:

billing.plus@mer.eco



Ordering charge cards, rewriting/modifying contracts:

order.plus@mer.eco



Sales support (new projects, contract questions, product topics, etc.):

sales.plus@mer.eco